

DULCE PECADO
Customer Complaint Form

Date: 23/06/2025

Customer Name: [REDACTED]

Telephone (Optional): _____

Email (Optional): [REDACTED]

Nature of Complaint

☐ Customer Service

☐ Food & Drinks

☐ Waiting Time: X

☐ Cleanliness

☐ Staff Behaviour

☐ Other:

Complaint Details

“It was quite busy, so finding a table took a little longer than we had hoped.”